

<computerusers>

Computer Answers, Tips & Information

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SUMMARY OF CHANGES TO CRIS RULES FOR 2004

For a complete copy of the updated CRIS Rules and Regulations please see the Rules & Regulations under "Links", and then click on "MLS Links" and Member Information in Rapattoni:

Section 1 (u) Any broker may participate in Internet Data Exchange as long as he/she has an active real estate brokerage license and is actively engaged in providing services to buyers or sellers in real estate transactions.

Section 3.6 (a) Unless for personal matters, the CRIS Email Function is for messages to and from CRIS, agents and/or offices which concern Multiple Listing Service matters or communication on specific transactions. New listings, status changes, extensions and price changes which already appear on the Market Update are not proper material for Mail Messages. Scraping or selling of email addresses for purposes other than those listed herein shall be considered an abuse of the email function and subject to a fine.

Section 4.7 (c) Reporting Sales to CRIS and for Comparables: (b) Any listing entered for comparable purpose in the MLS must have written authorization from the seller and a copy filed with CRIS. The agent remarks must also identify the listing source as either a comparable entered as a For Sale By Owner, Non-member or a builder/developer, whichever is applicable. In addition, within agent remarks, it must also state that this listing is being entered for comparable purposes only.

Section 7.2 There will be a \$25 non-sufficient funds charge on any checks returned.

Section 9.1 (m) The broker/responsible party of an unlicensed or licensed Personal Assistant is to request in writing an increase of the number of simultaneous log-in's to be made available to an agent or agent (s) within their office. The agent will be responsible for changing passwords if/when the PA leaves, but the broker retains ultimate responsibility to CRIS.

Section 16 Articles 16.1, 16.3, 16.8, 16.12-16.19 Changes were requested by NAR to reflect updated language essentially changing the word "agents" to "representatives" and "clients" to "prospects" throughout this section.

Section 18.4: Listings in the IDX Database: All properties which are listed by an IDX Participant on an Exclusive Right to Sell basis and published in the MLS database shall be included in the CRIS IDX database.

RAPATTONI SUPPORT ISSUES

The number one Rapattoni Support Issue of CRIS' s Membership is the interference of a Pop - Up Blocker with "Reports" and other features of their software. While everyone hates those annoying Pop-Up windows from advertisers while browsing the web, unfortunately the Pop-Up programming technique is not used only for ads, and for online applications like the Rapattoni MLS Software. Pop-Ups are a valuable tool used to add meaningful features. If you are using a Pop-Up Blocker that has *not* been configured to pass Pop - Ups from the domains "rapmls.com" and "firstamres.com" you can expect to have issues with both the Rapattoni and Realist software, including not being able to generate reports in .pdf format. The easiest solution is to disable your Pop - Up Blocker or in some cases all of your Pop-Up Blockers while using Rapattoni or Realist, that will allow you to use all of the MLS' s features. By the way, the listed domains are those that you should also allow cookies from to allow the software to function correctly. In Microsoft Internet Explorer 6.0, click "tools", then "Internet Options", then the "Privacy" tab, and then in the "Web Sites" section click "Edit". Enter "rapmls.com" as the address of the web site and click "Allow" then do the same with "firstamres.com". This will allow all functions of Rapattoni and Realist to work correctly.

There are a lot of CRIS Members that use AOL as their Internet Service Provider. While the MLS can be used with AOL as your ISP, AOL' s software is not compatible with Rapattoni and Realist. The recommended Internet browser for both Rapattoni and Realist is Microsoft Internet Explorer 6.0 under Windows 98 or higher. To use Internet Explorer with AOL, turn off AOL' s PopUp Blocking feature, and then minimize the AOL Software. Unless it has been un-installed for some reason, there should be an Internet Explorer link on the desktop. Click the Internet Explorer link and enter the address <http://crismls.rapmls.com>.

If you continue to experience problems with Rapattoni, contact Rapattoni Support at 1-866-730-7114 or email mls@rapattoni.com. For Realist Issues please call 330-376-0015 ext 3 or e-mail joseph.joynson@crismls.com. If you are having issues with your pop-up blocker or issues unrelated to the MLS software, you may contact the new OAR Technical Help Line at 1-866-478-TECH (8324).

Need more information? A wealth of CRIS related information is available on the CRIS Membership Web Site, which is found only from within Rapattoni by clicking "Links", "MLS Links", then "Member Information."

(From CRIS Administrative Services.)